

# Pearson Connects

# VIRTUAL COFFEE CHATS

Our Pearson Connects Coffee Chats provide a unique look at what it takes to keep our airport operating safely every day. Meet with our team and subject matter experts to learn about the history of the airport and its economic impact, our operations and how we are giving back to local communities. Toronto Pearson is much more than just a place where planes land and take off -- we're your neighbour.

Keep us in mind for your next community event! We'd love to join the conversation.



### **Aircraft Identification 101: Learn how to identify different planes**

Want to be able to identify the aircraft that fly in and out of Toronto Pearson? Want to be able to tell the difference between a wide and narrow body plane? What are the differences between a cargo and passenger plane? What are wing tips, and what are their benefits? Join to learn more so you can become an aircraft expert!



### **Community Relations: Making the connections that matter**

We're more than just a place where planes land and take off. We think just as much about where our neighbours are headed as we do about our passengers. Learn how we are making the connections that matter in the communities we serve.



### **Community Investment: Uplifting our communities**

At Toronto Pearson, we want to have a positive impact in the communities around us. That is why we invest in community-building initiatives through the Propeller Project, our community investment program. Learn how we support organizations and projects working in local neighborhoods to create stronger, healthier and happier communities.



### **InsightFull: Learn how Toronto Pearson has enabled you to better understand operational impacts in your community**

We are proud to have been the first airport in North America to launch InsightFull, a self-serve web portal that enables you to understand the impacts that our operations may have in your community. Learn more about our commitment to ensuring that noise management remains a part of our ongoing conversations with the communities we serve.



### **Environment: Keeping Pearson Green**

From the Etobicoke Creek Trail to our honeybees, we take extensive steps to protect the natural resources and wildlife habitats surrounding the airport. And it is our goal to reduce the airport's impact on surrounding communities while operating in a safe and secure manner. Join us to learn how we are taking big steps to shrink our environmental footprint.

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### **Art at Toronto Pearson: Learn more as we showcase our collections**

We're dedicated to continuously enhancing the Art Program at the airport. Since the early days of Pearson, art has been an important part of the travel experience, with some early pieces from the 1960s still welcoming passengers in the terminals today. Learn about some of the relevant and iconic artists from Canada and around the world through the art on display at Pearson. Through art, we are elevating the passenger travel experience.



### **Runway 101: Learn how our runways work**

Did you know that, ideally, airplanes need to take off and land into the wind? This is why weather, wind direction, crosswinds, speed, and ground conditions play an important role when deciding which runway an airplane will use to take off or land. Join us to learn how we use our runways.



### **Pearson's Healthy Airport program: Learn how we're putting your health first**

The unprecedented nature of the COVID-19 pandemic requires an extraordinary response with the health of every Toronto Pearson passenger and employee as the driving force. Whether you're travelling through Pearson or working here, we have the information you need to be confident that Canada's largest airport—your airport—is a Healthy Airport. Join us to learn more.



### **Toronto Pearson Wildlife Management: Learn how Toronto Pearson safely manages its wildlife**

With approximately one third of Toronto Pearson's property covered by grass, flood plains and land leased for agricultural purposes, the presence of wildlife is only natural. In fact, the Etobicoke Creek provides a long, undisturbed stretch of bird habitat and acts as a wildlife corridor for many species of mammals. For the safety of travellers, it's important to find natural solutions for animal control on our property. Learn how we have implemented one of the most comprehensive and innovative wildlife management programs of its kind in Canada.



### **Fire Emergency Safety Training Institute (FESTI): Current, Safe, Accurate: Learn how we are training tomorrow's responders**

FESTI is a private career college providing exceptional training for fire and emergency service professionals. Learn how FESTI is part of Canada's largest international airport, Toronto Pearson, and the airport's fully operational fire service. We have three operational fire stations separate from FESTI. Station 1 contains our headquarters and Fire Chief who manages the entire emergency response and FESTI operation.



### **Baggage 101: Learn about the baggage system at Toronto Pearson**

Do you ever wonder where your baggage goes after check-in? A lot of work goes into making sure that they're put on the right plane! Let's learn about how it all happens. This presentation, Baggage Operations Delivery, illustrates a typical day that a Baggage Operations Manager will go through as well as the journey of a passenger's bag as it makes its way from check-in to the aircraft.