

Winter is Coming

- Expect to see **6% more movements and 10% more passengers** this winter
- **Leveraging data to drive improvements across our operation**
- Working with airport partners to **bolster staff for our busiest days**, with **contingency plans for unexpected events**. Added nearly 200 additional staff for winter operations, and 45 volunteers to our Welcome Team
- **Expanded deicing capacity**, and newly commissioned snowplows
- Stronger agreements with external partners to ensure we have contingency plans in place to overcome operational impacts **i.e., plane tows**

