



Facilitation at Toronto Pearson:



For You. The World.



Toronto Pearson
International Airport | Aéroport International

Growth in overall passenger traffic **6.4%**



Total passengers

41
million

Cargo processed

435 K
tonnes



2nd

in North America by
International passengers



Connected to

2/3

144

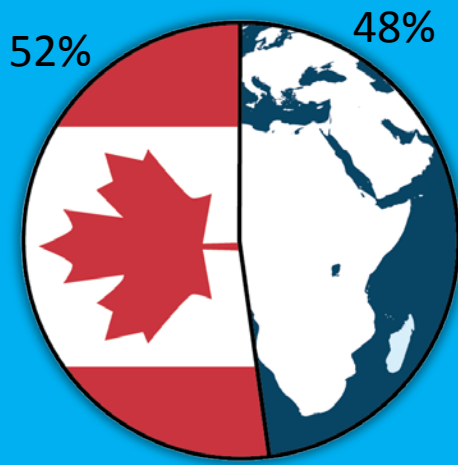
of the global economy

destinations



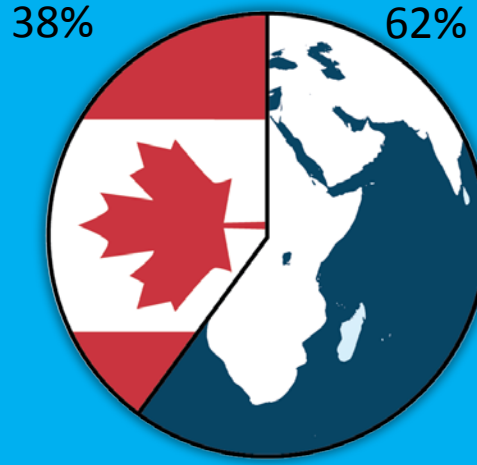
Toronto Pearson Passenger Traffic

1985



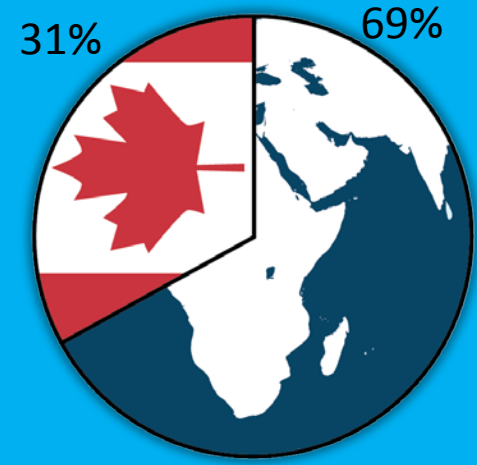
Total - 15.7M

2016



Total - 43.9M

2035



Total - 71.7M

Connecting and O&D Not available

32% Connecting

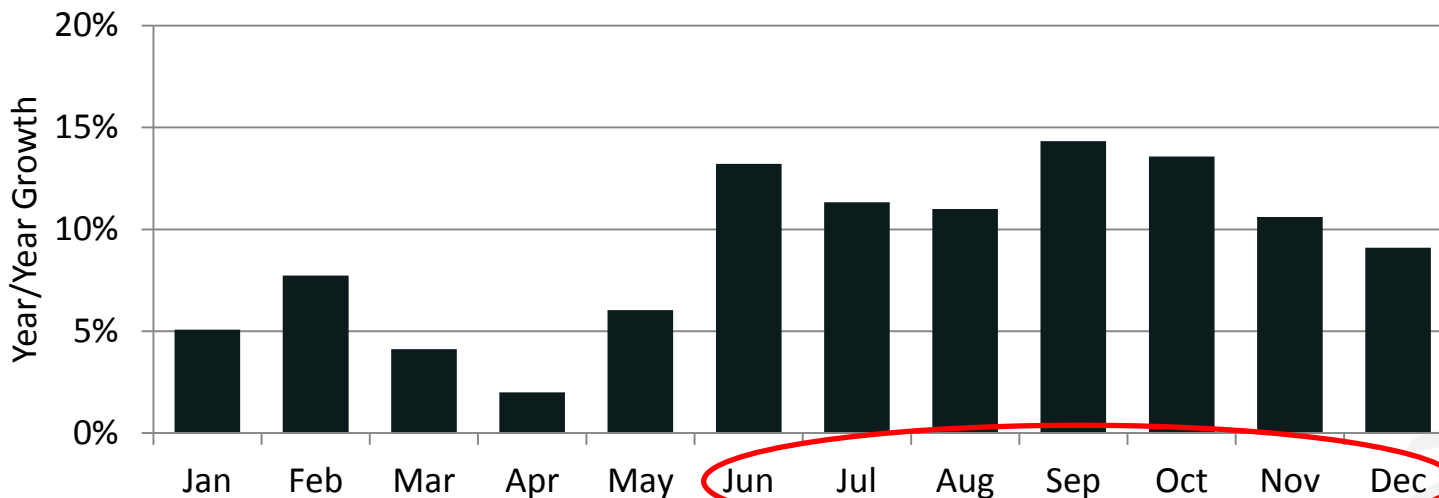
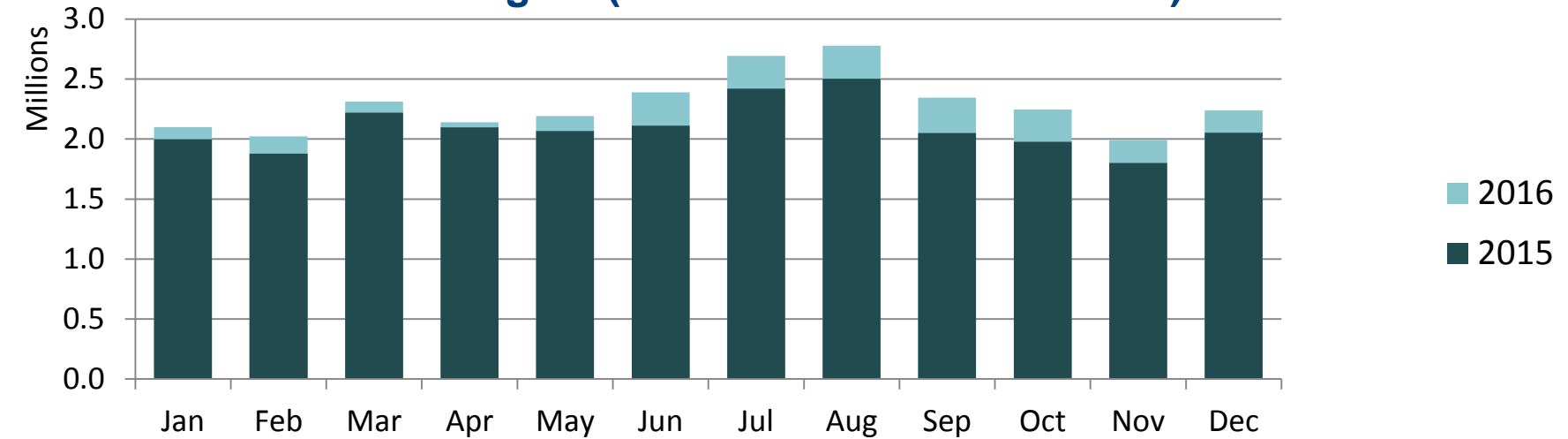
68% O&D

36% Connecting

64% O&D

Strong growth is expected in the second half of 2016

E/D Passengers (Transborder + International)



Leap year

Peak growth



Facilitation Challenges

Customs and Border Services Agency (CBSA)



Canada Border Services Agency (CBSA)

Arriving Passengers Outlook: Terminal 1 + Terminal 3

(thousands)	2015	2016	2017	2018	2019	2020	2021
Total	20,518	21,959	23,331	24,297	25,052	25,677	26,289
Growth	6.4%	7.0%	6.3%	4.1%	3.1%	2.5%	2.4%
Domestic	7,930	8,246	8,688	9,002	9,249	9,481	9,699
Growth	4.4%	4.0%	5.4%	3.6%	2.7%	2.5%	2.3%
Non-Domestic	12,589	13,713	14,643	15,295	15,803	16,196	16,589
Growth	7.7%	8.9%	6.8%	4.5%	3.3%	2.5%	2.4%



Canada Border Services Agency

Terminal 1



Terminal 3



(thousands)	2015	2016	2017	2018	2019	2020	2021
Total	13,669	14,157	15,071	15,719	16,201	16,607	17,006
Growth	6.4%	3.6%	6.5%	4.3%	3.1%	2.5%	2.4%
Domestic	5,572	5,677	6,010	6,217	6,424	6,615	6,803
Growth	3.3%	1.9%	5.9%	3.5%	3.3%	3.0%	2.8%
Non-Domestic	8,097	8,480	9,060	9,501	9,777	9,992	10,203
Growth	7.6%	4.7%	6.8%	4.9%	2.9%	2.2%	2.1%



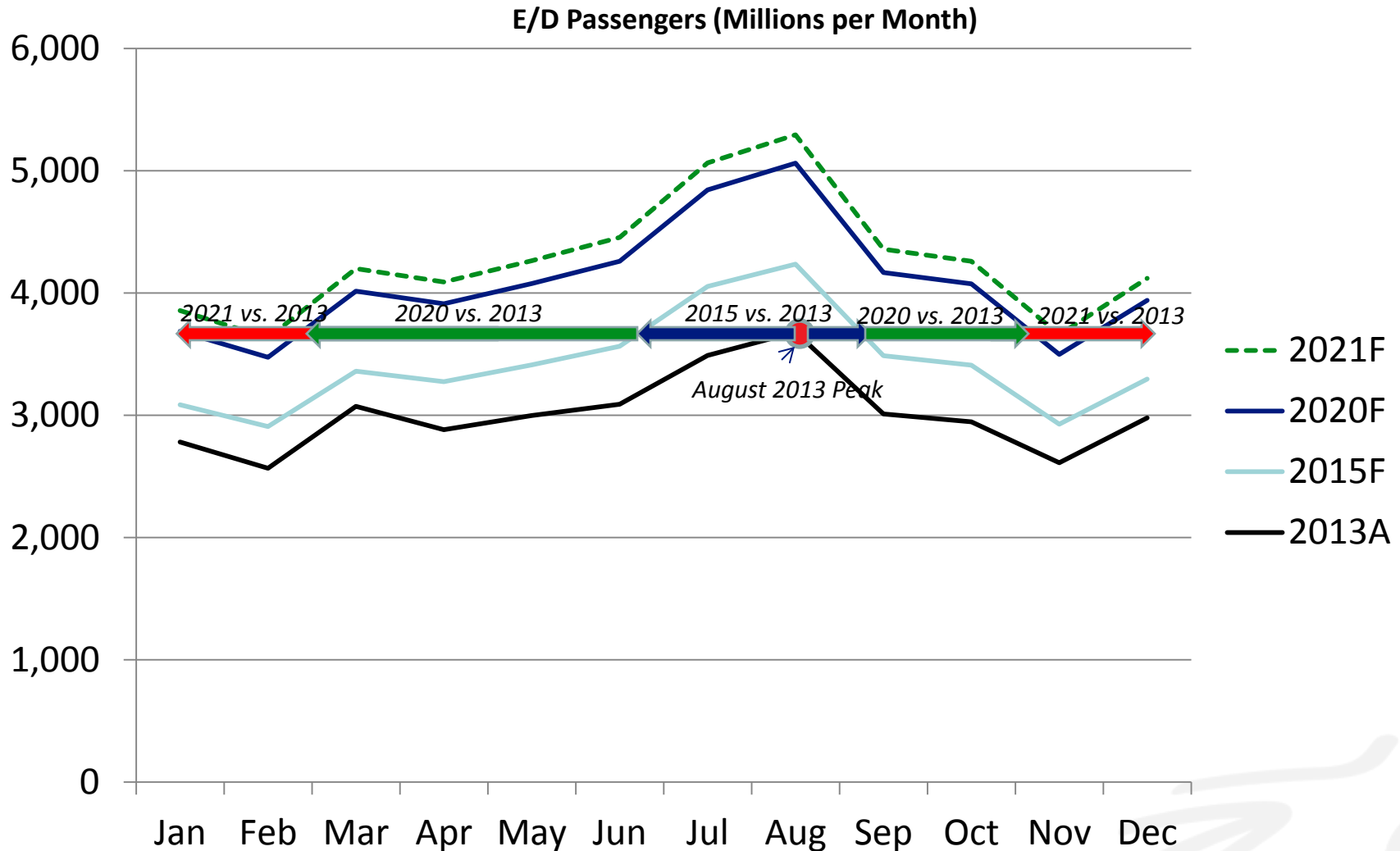
Canada Border Services Agency

(thousands)	2015	2016	2017	2018	2019	2020	2021
Total	6,849	7,802	8,261	8,578	8,850	9,070	9,283
Growth	6.4%	13.9%	5.9%	3.8%	3.2%	2.5%	2.3%
Domestic	2,357	2,569	2,678	2,784	2,825	2,866	2,897
Growth	7.0%	9.0%	4.2%	4.0%	1.5%	1.5%	1.1%
Non-Domestic	4,492	5,233	5,583	5,794	6,026	6,204	6,386
Growth	6.1%	16.5%	6.7%	3.8%	4.0%	3.0%	2.9%



Canada Border Services Agency

CBSA Staffing Levels: Must Account for Projected Growth



CBSA

Background:

- Volume of passengers continues to increase
- 62% of total passenger traffic is international, increasing demand for CBSA processing

Challenge:

- CBSA not resourced to handle forecasted passenger loads
- Investments in new staff, technology and processes improvements are required to keep ahead of the curve

Action:

- Continue work with Steering Committee and Working Group to prepare for summer 2016
- Raise awareness about the challenges with CBSA leadership and government policy makers



Facilitation Challenges

U.S. Customs & Border Protection



Departing Passengers

Medium-term Outlook: Terminal 1 + Terminal 3

<i>(thousands)</i>	2015	2016	2017	2018	2019	2020
Total	20,518	21,959	23,331	24,297	25,052	25,677
<i>Growth</i>	<i>6.4%</i>	<i>7.0%</i>	<i>6.3%</i>	<i>4.1%</i>	<i>3.1%</i>	<i>2.5%</i>
Domestic	7,930	8,246	8,688	9,002	9,249	9,481
<i>Growth</i>	<i>4.4%</i>	<i>4.0%</i>	<i>5.4%</i>	<i>3.6%</i>	<i>2.7%</i>	<i>2.5%</i>
Transborder	5,590	6,064	6,427	6,561	6,689	6,796
<i>Growth</i>	<i>6.1%</i>	<i>8.5%</i>	<i>6.0%</i>	<i>2.1%</i>	<i>1.9%</i>	<i>1.6%</i>
International	6,999	7,649	8,217	8,734	9,114	9,400
<i>Growth</i>	<i>9.0%</i>	<i>9.3%</i>	<i>7.4%</i>	<i>6.3%</i>	<i>4.3%</i>	<i>3.1%</i>



U.S. Customs and
Border Protection

U.S. CBP


Background:

- Volumes of passengers processed by CBP increasing
- New preclearance agreement not expected to be ratified until 2017
- Local rollout of Mobile Passport Control awaiting CBP approval

Challenge:

- CBP just now starting to be better resourced to handle pax loads
- Question exists over who funds to accommodate growth

Action:

- Raise awareness about the unique value of preclearance at Toronto Pearson with CBP leadership and U.S. legislators
 - Build local, in-district, champions for Toronto preclearance
 - Maintain open communication with local CBP
- 



Facilitation Challenges

Canadian Air Transport Security Authority



Departing Passengers

Medium-term Outlook: Terminal 1 + Terminal 3

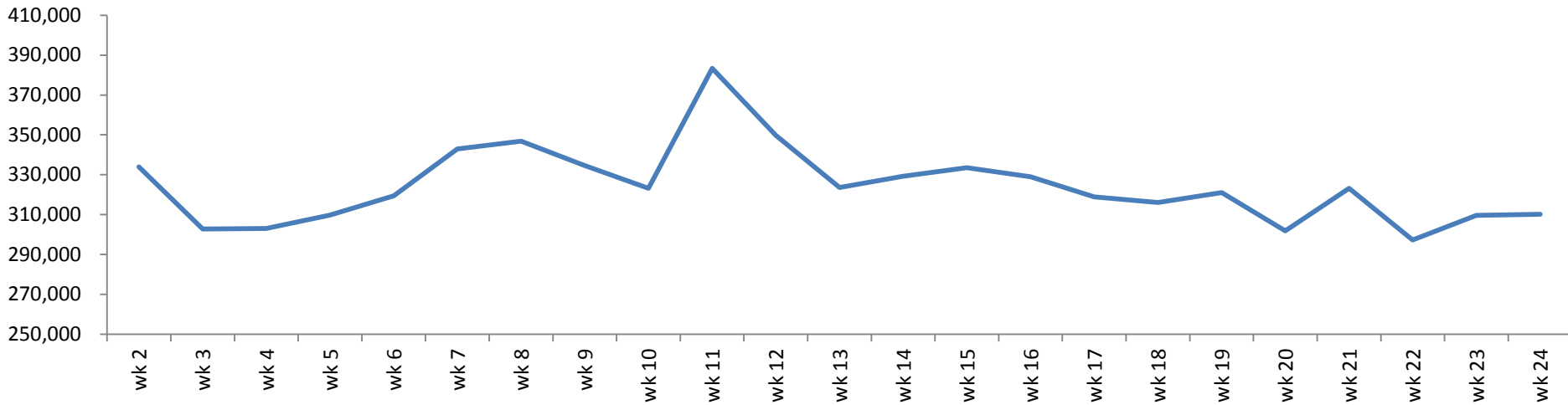
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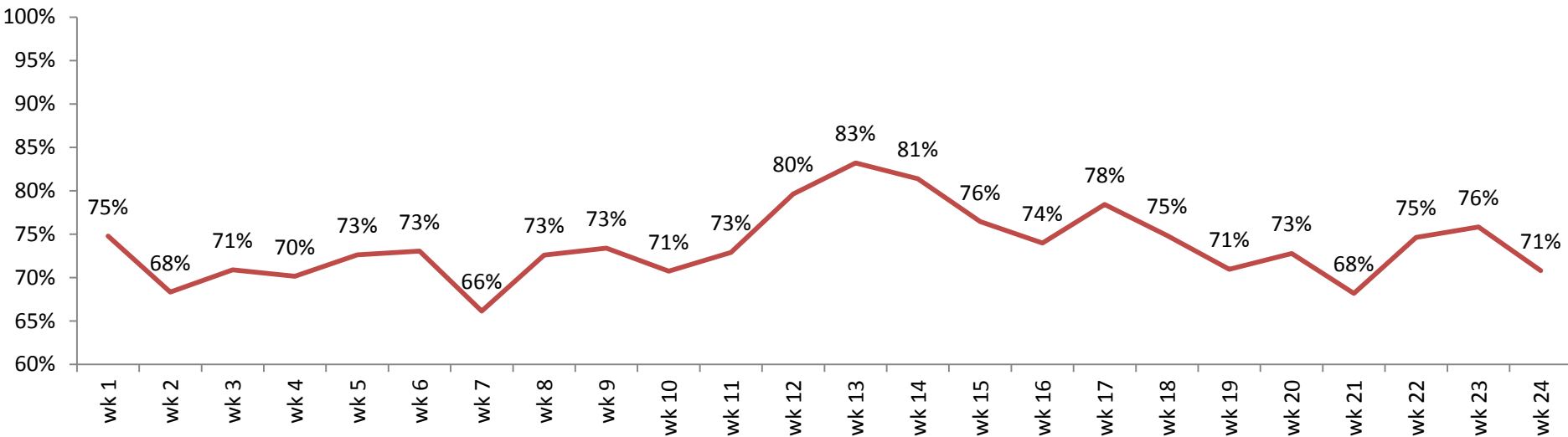
CATSA - 2016 Summary Period between (Jan 1 – Jun 11)



Passengers



Wait Time Performance Under 10 Minutes



CATSA

Background:

- Passenger traffic (+), funds directed to frontline security (-)
- Mandate of CATSA has expanded to include non-passenger screening, hold bag screening and One-Stop Security

Challenge:

- CATSA needs federally mandated service level standard and a predictable source of funding to implement
- Industry consensus: 95% passengers screened in 10 minutes or less
- Airports should have ability to pay for a higher level of service

Action:

- Participate in Minister Garneau's roundtables, and CTA Report consultation sessions; raise awareness with new/influential MPs
- Maintain open communication with local CATSA officials



Thank you



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